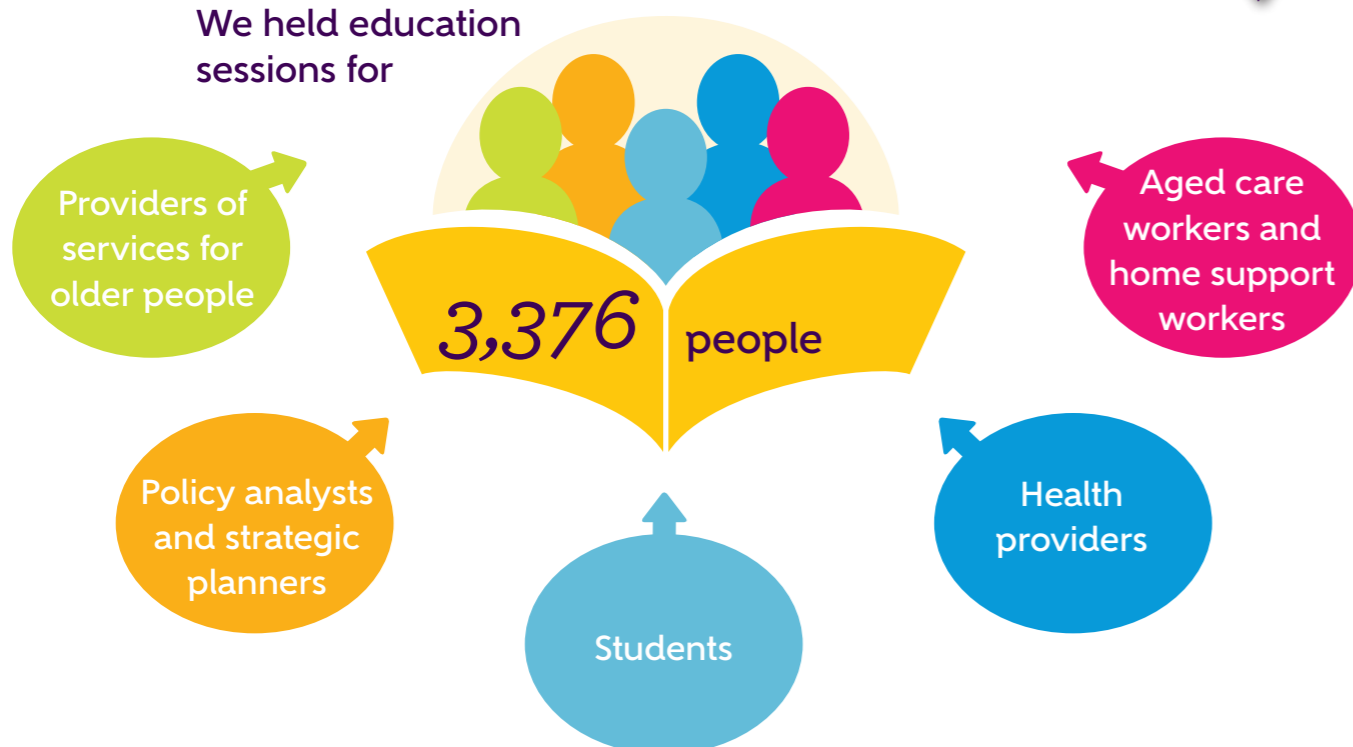


WHAT DID WE DO?

We provide education and awareness, promoting respectful practices and ways to reduce the incidence of elder abuse.

We held education sessions for



We have held **168** public awareness activities to raise awareness of elder abuse and neglect, such as:



articles in newspapers and magazines



TV and radio broadcasts



social media



expos and advertising campaigns

As awareness increases, so does demand for intervention and education.

"A Māori woman who was listening to a discussion on elder abuse later rang the EANP service when she realised that she was being subjected to abuse, that until then she had just accepted as part of life. She now shares her new-found knowledge with other older women and they are taking action within their community to raise awareness of elder abuse."



Always respected

Never abused

Age Concern Elder Abuse and Neglect Prevention Services

AT A GLANCE

October 2015 – March 2016

This information has been taken from the full report that covers the 20 Age Concern EANP services contracted by MSD

WHAT WE DO



We work closely with older people and their families to resolve issues of abuse. We respond to each referral, assessing the older person's situation then providing intervention and support.



1103 referrals received where abuse was suspected.



Age Concern Elder Abuse and Neglect Prevention services intervened in **899** cases of elder abuse.



OUTCOME

89% of clients increased their wellbeing score, including safety from abuse.

Only **0.3%** of clients had a decrease in their wellbeing score.

WE RECEIVED REFERRALS FROM



22%
family members

18%
from the older person themselves

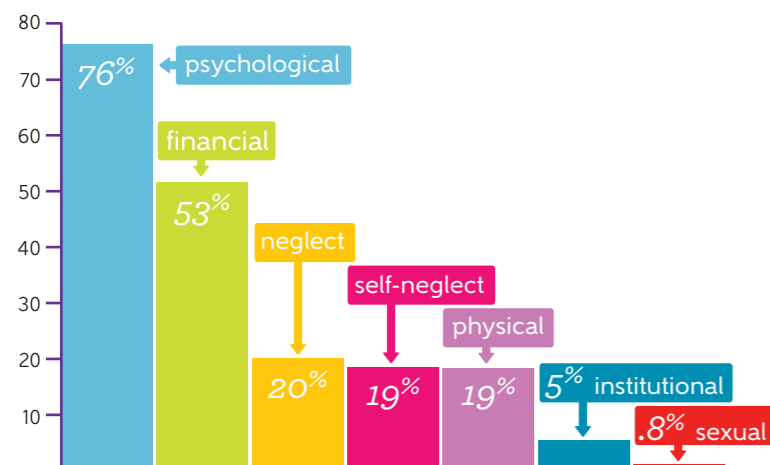
16%
from health workers

15%
from Police

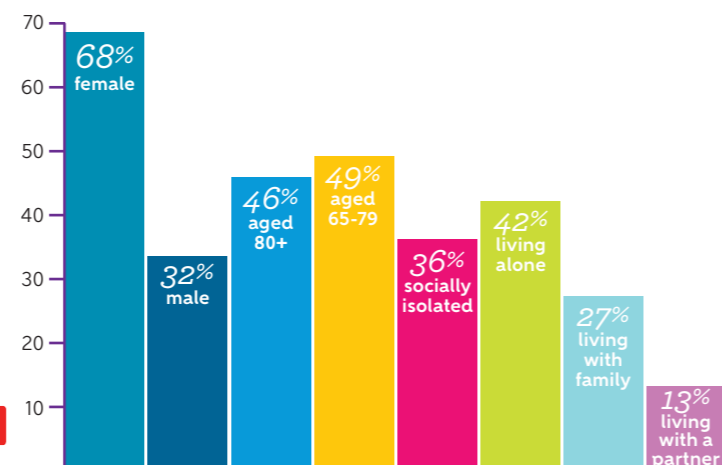
11%
from a friend or neighbour

7% from home support agencies and rest homes

WHAT SORT OF ABUSE WAS FOUND?



WHO ARE OUR CLIENTS?



EXAMPLES OF WORKING WITH OTHERS TO END ABUSE

WORKING TOGETHER:

To resolve issues of abuse, EANP staff work closely with other agencies such as health, legal and financial services as well as the whānau, police, counselling services and others to ensure a holistic approach that meets the needs of the older person

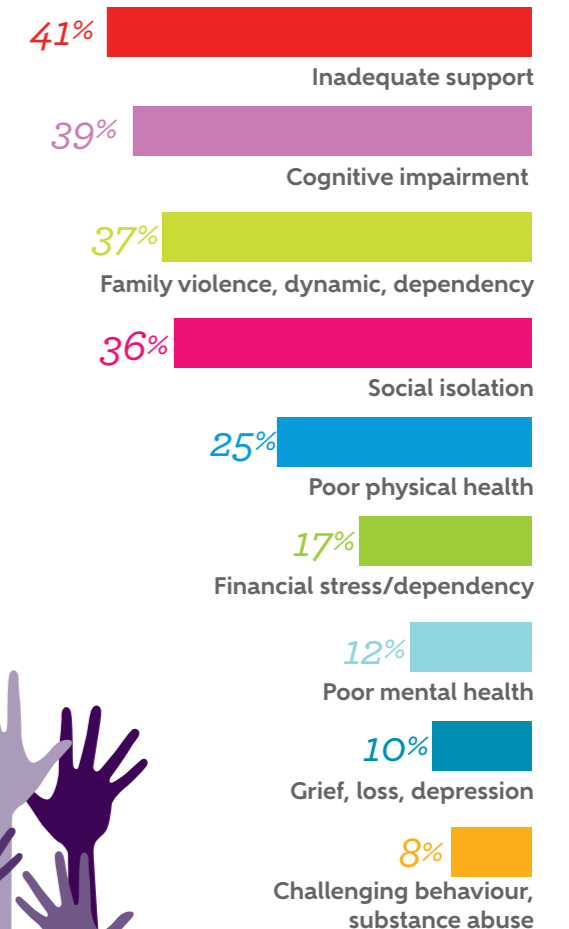
Working with the bank for a client, whose "friends" were emptying her bank account, to change bank account details so that others could not access her accounts

Working with the City Council to install a water supply for an elderly woman who had been living without water for over five years.

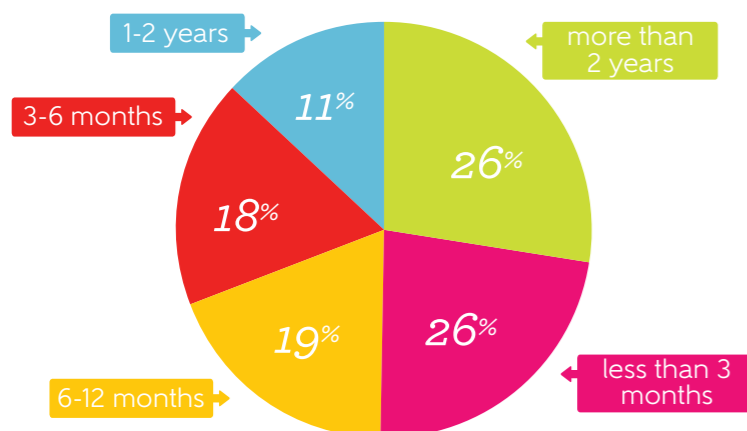
Supporting a client with dementia to move into rest home care when it was found that her husband, who was also her caregiver, was neglecting and physically abusing her.

Working with Police to recover money from prostitutes who had preyed on an elderly gentleman who was socially isolated and lonely, and had been charged exorbitant fees for their services. New accommodation was found for him and his dog where he had the company of other older people.

CLIENT FACTORS THAT MAY HAVE INCREASED VULNERABILITY



HOW LONG HAS THE ABUSE BEEN GOING ON FOR?



WHO ARE THE ALLEGED ABUSERS?

