To notify Council of road and pavement problems they will need to know:

- Your name, address and phone number
- Specific location
- Detail of problem
- The best outcome

Phone or mail your concern to:

Whangarei District Council
Forum North
Private Bag 9023 Whangarei 0148
Phone 430 4200 Fax 438 7632

You may like to record the date you mailed a notice or who you spoke to on the phone. Council will contact you with the outcome of their inspection. If you don’t hear from them—phone again.

DON’T BUY A LEMON

So often the safety and joy of owning a scooter is compromised by a poor or hasty choice. Buy wisely!

For more copies of this publication and others please contact Age Concern Whangarei
Phone: 438 8043

Special thanks to All About Mobility and Scooter Works

Produced by
Age Concern Whangarei,
RSA Whangarei,
RoadSafe Northland,
with assistance and support from
Whangarei District Council
General advice

‘Compact’ indicates a smaller scooter (e.g. may fit into car boots). Some travel as far as bigger scooters but may have no suspension and lack ground clearance.

Scooters that are too large and powerful are dangerous. Feet aren’t flat on footplates; riders can’t sit straight and may have little control of the tiller.

The Consumer Guarantees Act does not apply to goods purchased second hand.

Seek advice and support but be involved in the purchase. Always try before you buy!

Put aside at least $5/week for maintenance on a new scooter, $10/week for a second hand one.

A new battery may cost you the price of a second hand scooter. Add it to the initial cost.

Remember that scooters are silent and can sneak up on pedestrians. A simple ‘good morning’ can be a friendly ‘warning’ that you are behind them.

Buy wisely!

Your safety and scooter pleasure is more important than dollars saved.

What to look for when purchasing a second hand scooter:

Batteries and Chargers:
Do they work, how old are they, are they right for that scooter?
If the scooter has been in storage were the batteries disconnected to protect their longevity?

Parts:
Are they under warranty and for how long?
Are they replaceable in the distant future, or will this model soon be obsolete?

Size:
Is it right for your height and weight?

Wheels:
Are they adequate for your body size and will they provide a smooth ride?

Age:
Is the warranty still valid?
Are parts still available?

Capacity:
Will it cover the distances you want to travel?
Will it have the power for hill climbs?

Pre-purchase check:
A Pre-Purchase Check from a qualified retailer may only cost you around $70. Good value if it prevents purchase of a lemon. Experienced retailers will advise you on the suitability of a model for your body type and purpose of use.

Self Assessment Check

Co-ordination, Strength & Balance

Can I turn the key, adjust the dial, and manage the throttle?
Can I steer and turn tight corners?
Can I turn my head to the side, or behind if reversing?
Can I keep my balance when travelling over rough or uneven ground?
Can I adjust my body position when travelling up or down slopes?
Can I stay seated for extended periods of time?
Can I stand or walk short distances?

Vision

Can I clearly see obstacles and paving problems in my path; and react in time to avoid collisions?
Can I see objects in the periphery of my vision?

Perception and Memory

Can I judge distances correctly?
Can I judge my own speed and that of other vehicles and pedestrians?
Can I remember all the safety procedures?

Prepared by Margaret Parfitt,
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